

City of Hitachinaka Consultation Desk

The City of Hitachinaka offers consultation desk services as follows.
In general, all services are provided primarily in Japanese.

(1) Citizen Affairs Consultation

Citizen Affairs Consultation Office (in the Public Information Section)	029-273-0111 (ext.) 1155
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Consultation services for problems and concerns in daily life.

(2) Consumer Affairs Consultation

Consumer's Center (in the Women's Affairs Section)	029-273-0111 (ext.) 3233
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Consultation services regarding shopping and problems that occur online (SNS).
There is also a "Cooling-Off System" whereby contracts can be canceled that were unwittingly signed through door-to-door sales, telephone soliciting, or similar. Contracts can be canceled unconditionally within 8 days of being signed.

[Example topics]

- I want to return a product I bought online.
- Apartment contracts
- Contract-related problems on SNS etc.

(3) Phone consultation services for women

Women's Affairs Section	029-274-3002
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Consultation services for concerns faced by women in daily life.